## Panasonic

## UNITED KINGDOM/IRELAND/ICELAND

## **PANASONIC GUARANTEE** CONDITIONS OF GUARANTEE

This guarantee is in addition to and does not in any way affect any statutory or other rights of consumer purchasers. If, within the applicable guarantee period (as show in 9 below), the appliance proves to be defective by reason of faulty design, workmanship or materials, we undertake, subject to the following conditions, to have the defective appliance (or any part of parts thereof) repaired or, at our discretion, replaced free of charge.

- 1. The appliance shall have been purchased and used solely within the EU/EEA countries and used solely for domestic and normal purpose and in accordance with standard operating instructions and the technical and/or Safety Standards, required in the country where this appliance is to be used.
- 2. For appliances used in the U.K, Channel Islands, Isle of Man, Republic of Ireland and Iceland, the appliance should be returned together with this guarantee and proof of purchase promptly on being found defective, and the purchase risk and expense, to the authorised dealer, from whom the appliance was purchased, or to the nearest authorised service dealer. All enquiries must be through such dealers. For appliances used in other EU/EEA countries, see 9. below.
- 3. The guarantee shall not apply to damage caused through fire, accident, misuse, wear and tear, neglect, incorrect adjustment or repair, to damage caused through installation, adaptation, modifications, or use in an improper manner or inconsistent with the technical and/ or safety standards required in the country where this appliance is used, or to damage occurring during transit to or from the purchaser.
- 4. If, at any time during the guarantee period, any part or parts of the appliance are replaced with a part or parts not supplied or approved by us or of an objective quality safe and suitable for the appliance, or the appliance has been dismantled or repaired by a person not authorised by us (except as provided in 9) the purchaser shall not be entitled to any rights and/or remedies under this guarantee.
- 5. The purchaser's sole and exclusive remedy under this guarantee against us is for the repair (or at our discretion the replacement) of the appliance or any part or parts and no other remedy, including, but not limited to, incidental or consequential damage or loss of whatsoever nature shall be available to the purchaser.
- 6. This guarantee shall not apply to batteries, cabinet parts, saw blades, drill bits, or any other parts of a limited natural life.
- 7. Our decision on all matters relating to complaints shall be final. Any appliance or defective part which has been replaced shall become our property.
- 8. The guarantee period applicable to all appliances shall be 12 months.
- 9. For appliances (except for industrial-use-products, large scale office business equipment, and products to be sold in the military market) used in any country of the EEC other than the U.K channel Islands, Isle of Man, Republic or Ireland and Iceland, the conditions mentioned on page 13 of "EU/EEA-Wide Guarantee": Condition applicable in any country other than the country of original purchase shall be applicable.

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